

Director Of Operations Job Description Template 10

We are looking for a Director of Operations. This position is ideal for someone who has a strong background in multi-unit operation management. As the Director of Operations you'll lead the operations with full P&L oversight, set the standards, culture and expectations for the other leaders in our company. You must know how to train, motivate and be hands on with the team members when needed.

Director Of Operations Duties & Responsibilities

- Drive sales, increase customer loyalty and reduce operating costs
- Use performance management tools, including development plans, to provide guidance and feedback to team.
- Interview, hire, develop, and manage all star unit level management staff.
- Build a strong work environment and morale.
- Full P&L responsibilities.
- Oversees all General Managers; Responsible for GM development and success.

Director Of Operations Requirements & Skills

- Bachelor's Degree preferred
- 5+ years of experience in multi-unit management in a quick-service or full-service chain organization.
- Demonstrated advance level ability to communicate, influence, and negotiate decisions while motivating assigned staff.
- Ability to prioritize and work on multiple projects simultaneously.
- Demonstrated ability to work in a team environment.
- Prior management experience.
- Advanced understanding of budgetary concepts and procedures.
- Advanced understanding of performance review process.